

Desktop PC Softphone

Dial91's Softphone that allows you to speak over Internet with any desktops, notebooks even with any conventional landline and mobile phones. It supports SIP industry standards, and is fully inter-operable with most major Internet Telephone service provider (ITSP) and VOIP software and hardware. It delivers SIP-based communications and services for PC-to-Phone and PC-to-PC call.

The Dial91 PC Softphone is simple to activate purchase a PIN at <http://www.dial91.com> from to \$2 to \$30, then register you're PIN in the Dial91 App and start calling clearly for less.

Dial91 Desktop PC Softphone



Install Application

For installing application you need to download it from Dial91 website follow this URL <https://www.dial91.com/softphones/windows.msi> and click “Save File” button, download the application Setup at your PC. (As Shown in Fig-1)

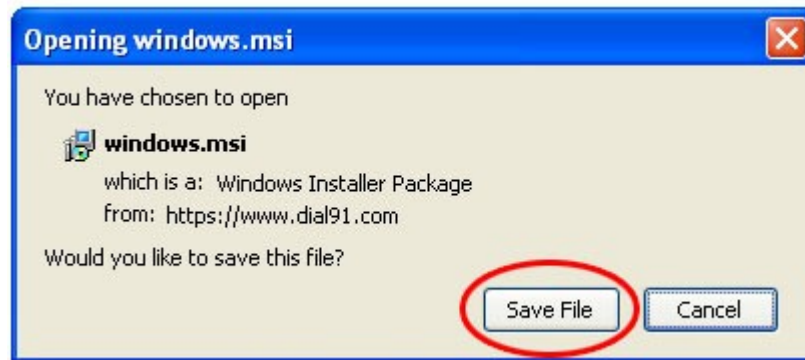


Fig-1

Now Run the Installtion file, Welcome Window Appears click Next to Proceed. (As shown in fig. -2)

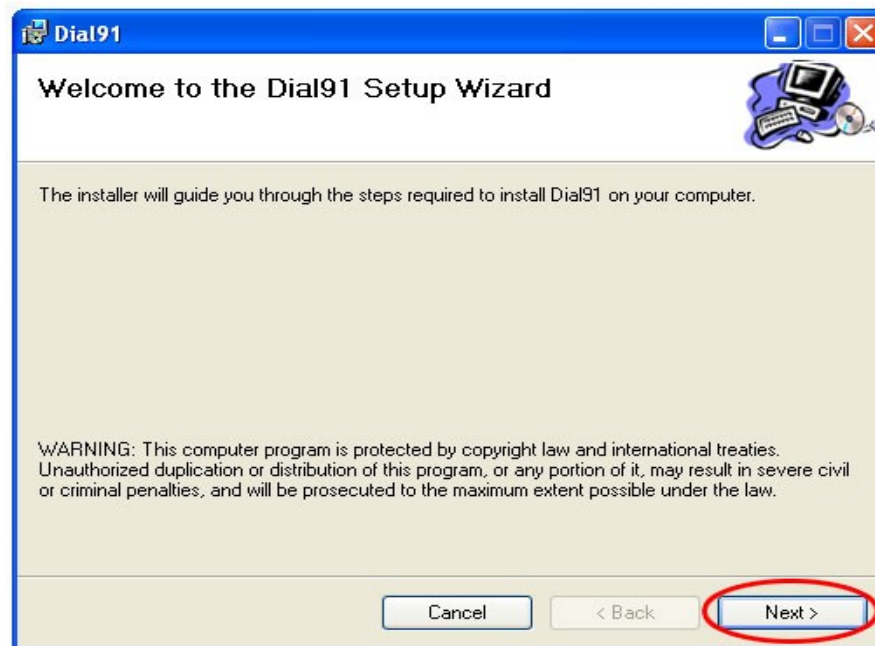


Fig-2

Select folder where file need to be installed and provide privileges. And click next (As shown in Fig-3)

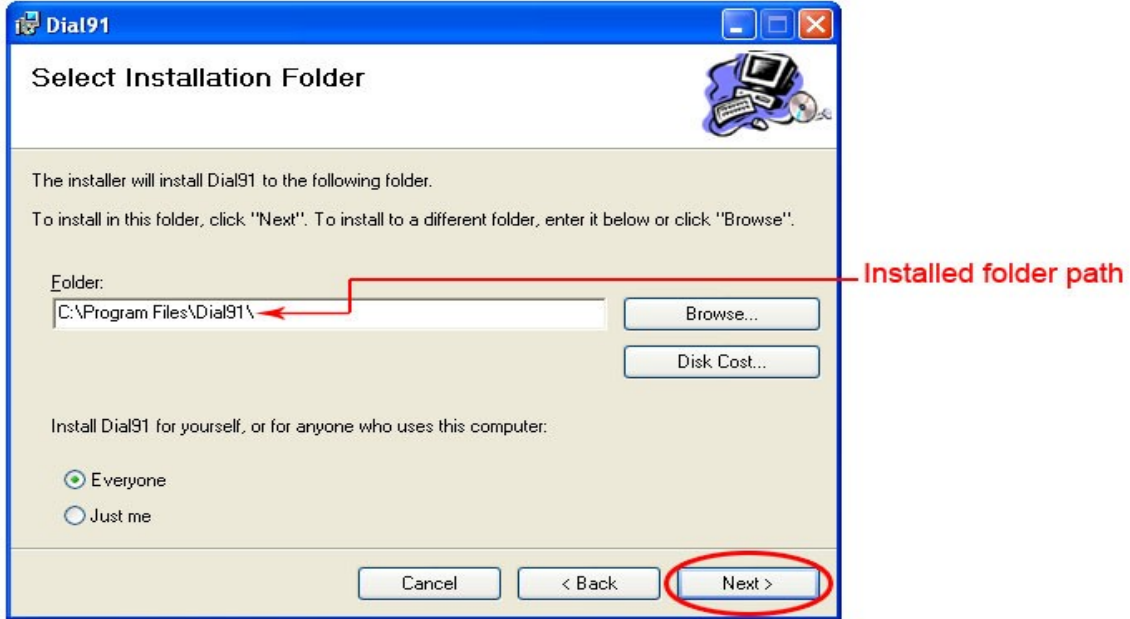


Fig-3

Now Installer ready to install Dial91 PC Softphone, select **“Next”** to start the installation.(As Shown in Fig-4)

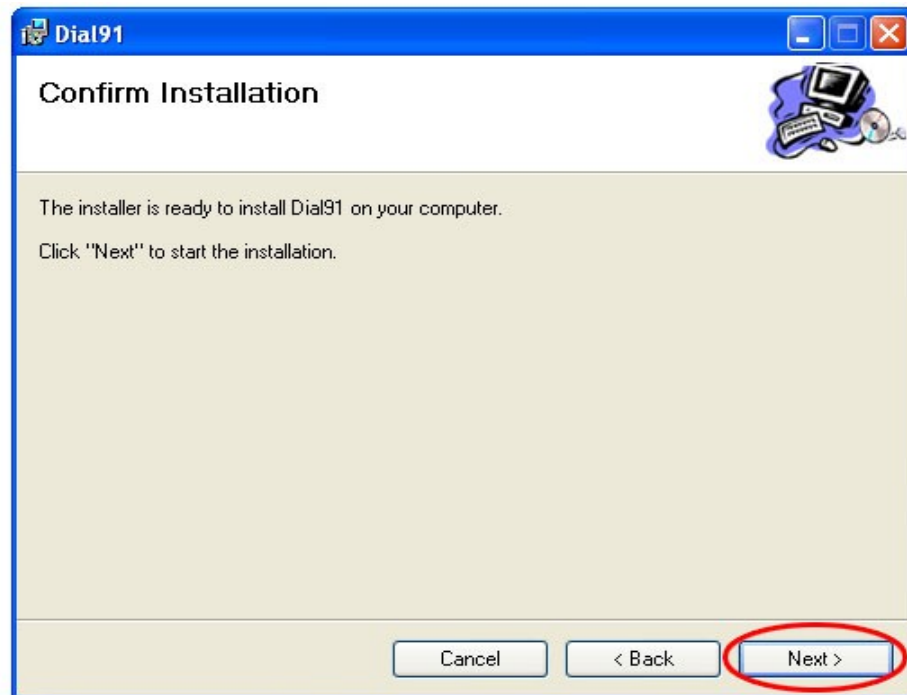


Fig-4

Now Click Close to complete installation. And ready to use Dial91 PC Softphone. (As Shown in Fig-5)

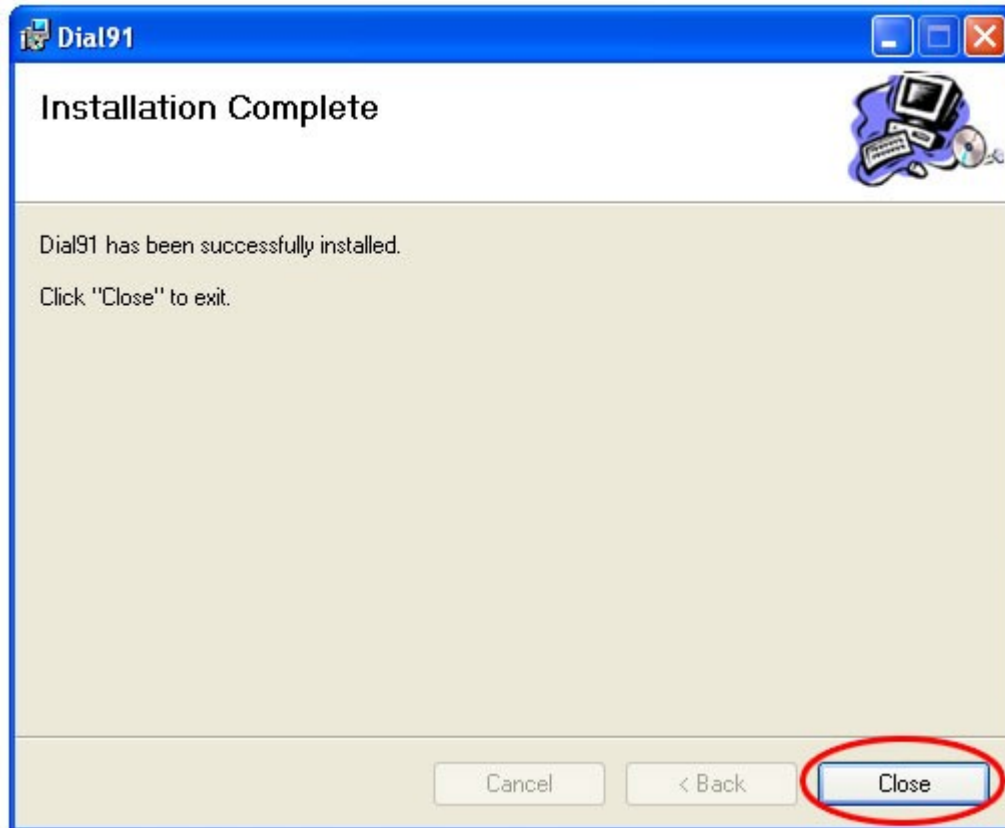


Fig-5

[Using Dial91 PC Softphone](#)

If Dial91 PC Softphone is not already running, start it as you would any other program: Use the



Windows Start menu or double-click the desktop icon.

Register Your Softphone

- Login window appears
- Enter PIN
- Press Login Button
- PC Softphone window open. (With status message “Registered...”) (As Shown in fig-6)



Fig-6

[Make a Call](#)

Dial desired number and press call button to “**Make a call**” with status message “**Ringing**” . (As shown in fig-7)



Fig-7

End A Call

Press “**End**” button to end a call and now the status message display “**Disconnected...**” (As shown in Fig-

8)



Fig-8

Call Hold

Now if you want to call hold, press on **“Hold”** button, now the status message displayed **“On Hold...”** (As shown in Fig-9)

Now for resume call press on “**Hold**” button again, now it will display message of “**connected**” and your call will be connected again.



Fig-9

Using Redial

By using “**Redial**” you can get call history of last dialed numbers. To Use Dialed numbers press on “**Dialed Calls**” and choose the number which you wish to call. (As Shown in Fig-10).



Fig-10

Using Contacts

Contacts allow you to store information about respondents you may want to call regularly. In Contacts you can Add, Edit, Delete and Call to save Contact very easily.

- Add Contact
 - ✓ Press on your main dialer **“Contacts”** tab. (As Shown in Fig-9)

✓ now open Contacts windows, press on **“Option”** and choose **“Add New Contact”**.(As Shown in Fig-11)



Fig-11

After Press **“Add New Contact”** [open contact list form, fill your desired contact person information and click “Ok” button.](#) (As Shown in Fig-12)

Contact

Enter Details

Name: Rakesh

Address: Delhi

City: Delhi

State: Delhi

Country: India

Pincode: 100092

Contact Methods

Phone: 22047061

Pager:

Mobile: 011919650174102

Fax:

Email: rakesh.rock@hotmail.com

Ok Cancel

Fig-12

After press “Ok” button save this information in your contact book. (As shown in Fig-13)

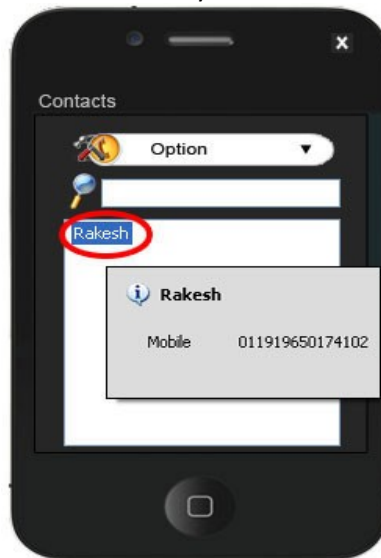
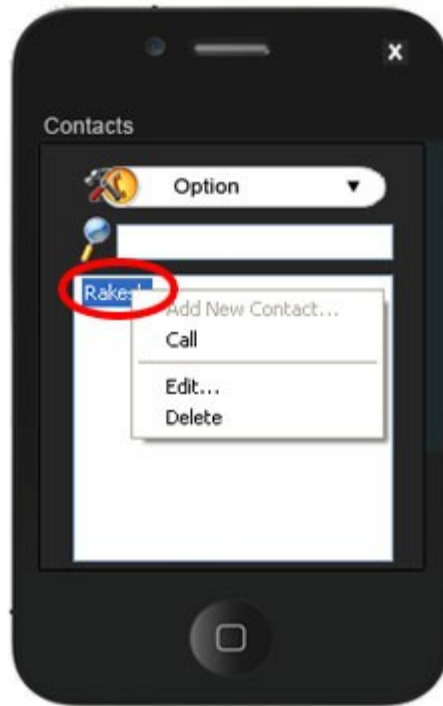


Fig-13

[You can perform Call, Edit, and Delete operations on saved contacts in Contacts. \(As Shown in Fig-14\)](#)



(Fig.14)

If you have missed the number, don't worry this dialer provides you a search option for your saved contact numbers, you need to put the desired contact name in the search box and you can find the contact easily. (As shown in fig-15)

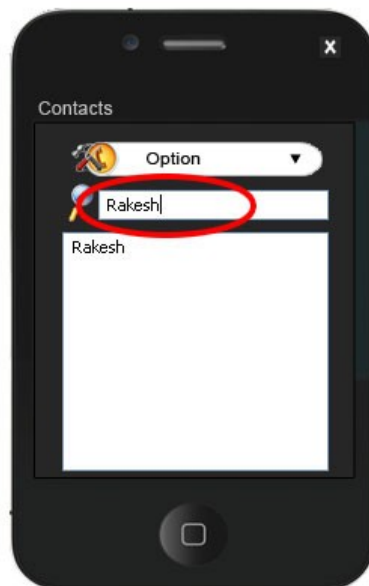


Fig-15

Using Menu

1. Click on “Menu” button, (As Shown in Fig.15).
2. After click “Menu” button it will be display new screen, with following Information
 - ✓ **Sign Up Here** (New User can create account at Dial91.com and existing users can purchase new PIN)
 - ✓ **Recharge Here** (Existing users can recharge the PIN)
 - ✓ **Login Here** (Existing users can login to their account and can check the account’s details.)
 - ✓ **Check Our Low Rates Here** (Users can check Dial91 call rates For different countries)
 - ✓ **Contact Us** (Users can contact to our support team by click on Live Help 24*7)



Fig-15

Sending SMS

1. Press desired number through dial pad. Then press “SMS” button for sending SMS to anywhere in the world, (As Shown in Fig.16).
2. After Press “SMS” button it will be display SMS screen, type your message and click on “Send” button to send your message as your desired number. (As Shown in Fig.17)



(Fig. 16)



(Fig-17)

Re-login Your Account

If You want to use another pin, now you have to re-login your account, go to your main dialer screen and press **“Accounts”** tab, Now open Login Window, put your PIN and click **“Login”** button to use another PIN.(As shown in Fig-18)



Fig-18

Exit Dial91 PC Softphone

To quit **Dial91 PC Softphone** Click on "X" button of your PC Softphone Screen at top. (As Shown in Fig-19)



Fig-19